

10th April 2020

Dear parent/carer

I am writing with an update on the government free school meal voucher scheme.

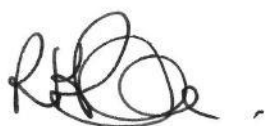
As you are aware, the school has signed up with the new government free school meal voucher scheme which is being organised by the company Edenred. The Department for Education (DFE) has been in touch with all schools to explain that there is a delay with the vouchers being delivered to parent email addresses.

We have received confirmation from Edenred that our orders have been 'paid' and 'fulfilled'. This means that they should be processed soon. However, the school cannot speed up this process and we have no way of contacting Edenred to get an update on the expected delivery day or time.

Please DO NOT email the closure email address about your vouchers, as we will be inundated with queries and will find it difficult to respond. We have ordered a small number of vouchers to be delivered to a staff email address, so we will know when they come through. We will send a message to all parents when this happens so that you can check your inbox.

Please accept our apologies for this unavoidable delay. We do understand that this is a difficult time for families. If you are in a serious situation and can no longer feed your family, please email the closure emails, and we will make arrangements to help you.

Yours sincerely



Ruth Robinson
Executive Principal

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